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| **POLICY:**  Services – Town of Herbert | | **COUNCIL RESOLUTION:**  Resolution:  Effective: |
| **DEPARTMENT:**  Administration | **POLICY NUMBER:**  2019-5.0 | **Amended Date:**  Resolution: |

**5.1 C. Water/Sewer Line Maintenance & Repair**

The responsibility for maintenance and repair of public utility lines falls to the town and is governed by Subsection 25 (1) of *The Municipalities Act*, which sets out the area of responsibility and control of sewer line to include the construction, maintenance, repair, and replacement of the portion of the service connection from the main lines of the system or works to the boundary of the street, road or easement.

1. The town will reimburse a property owner the total cost of clearing a blocked sewer line by a sewer service professional, provided that such blockage is reported on the bill by the service provider, as having occurred in the sewer line between the sewer main and the outer line of the street.
2. The town will reimburse a property owner 50% of the total cost of clearing a sewer line blockage by a sewer service professional, provided that such blockage is reported on the bill by the service provider, as having occurred in both sections of the sewer line – from the main to the outer line of the street and from the outer line of the street to the outer wall of the serviced building.
3. When the town has reimbursed a property owner for the clearing of a blocked sewer line more than once in a twelve (12) month period and that the blockage has occurred as a result of tree roots or a malfunctioning (collapsed) sewer line, the town will schedule a replacement of that line.
4. Where blockage of a sewer line is a direct result of misuse by the owner or occupant, the town reserves the right to impose a fine on the owner/occupant equal to the cost of clearing or replacing the line. Further to this, service to the property may be discontinued.

MISUSE of a sewer line is defined as including the discharge of any matter into any

drain or sewage system that is injurious to health, life, or property or that injures,

pollutes, or causes damage to any stream, water course, drain, or sewer system.